

GNR.1383 of 14 December 2018: Regulations relating to the Protection of Personal Information
(Government Gazette No. 42110)

GENERAL NOTE:

These Regulations shall commence on 1 July, 2021 except reg. 4 which commences on 1 May 2021 and reg. 5 which commences 1 March 2021.

DEPARTMENT OF JUSTICE AND CONSTITUTIONAL DEVELOPMENT

The Information Regulator has, under section 112 (2) of the Protection of Personal Information Act, 2013 (Act No. 4 of 2013), made the regulations in the Schedule.

7. Submission of complaint.

- (1) Any person who wishes to submit a complaint contemplated in section 74 (1) of the Act must submit such a complaint to the Regulator on **Part I of Form 5**.
- (2) A responsible party or a data subject who wishes to submit a complaint contemplated in section 74 (2) of the Act must submit such a complaint to the Regulator on **Part II of Form 5**.
(Date of commencement of reg. 7: 1 May 2021.)



FORM 5

COMPLAINT REGARDING INTERFERENCE WITH THE PROTECTION OF PERSONAL INFORMATION/COMPLAINT REGARDING DETERMINATION OF AN ADJUDICATOR IN TERMS OF SECTION 74 OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013)

REGULATIONS RELATING TO THE PROTECTION OF PERSONAL INFORMATION, 2018

[Regulation 7.]

<i>Note:</i>	
1. Affidavits or other documentary evidence as applicable in support of the request may be attached.	
2. If the space provided for in this Form is inadequate, submit information as an Annexure to this Form and sign each page.	
3. Complete as is applicable.	
Mark the appropriate box with an "x".	
Complaint regarding:	
<input type="checkbox"/>	Alleged interference with the protection of personal information
<input type="checkbox"/>	Determination of an adjudicator.
PART I	
ALLEGED INTERFERENCE WITH THE PROTECTION OF THE PERSONAL INFORMATION IN TERMS OF SECTION 74 (1) OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013 (Act No. 4 of 2013)	
A PARTICULARS OF COMPLAINANT	
Name(s) and surname / registered name of data subject:	
Unique Identifier / Identity Number:	
Residential, postal or business address:	
	Code ()
Contact number(s):	
Fax number/ E-mail address:	
B PARTICULARS OF RESPONSIBLE PARTY INTERFERING WITH PERSONAL INFORMATION	
Name(s) and surname/ Registered name of responsible party:	
Residential, postal or business address:	
	Code ()
Contact number(s):	
Fax number/ E-mail address:	



C	REASONS FOR COMPLAINT <i>(Please provide detailed reasons for the complaint)</i>

**PART II
COMPLAINT REGARDING DETERMINATION OF ADJUDICATOR IN TERMS
OF SECTION 74 (2) OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013
(ACT NO. 4 OF 2013)**

A PARTICULARS OF COMPLAINANT

Name(s) and surname/ registered name of data subject:	
Unique Identifier/ Identity Number:	
Residential, postal or business address:	
	Code ()
Contact number(s):	
Fax number/ E-mail address:	

B PARTICULARS OF ADJUDICATOR AND RESPONSIBLE PARTY

Name(s) and surname of adjudicator:	
Name(s) and surname of responsible party /registered name:	
Residential, postal or business address:	
	Code ()
Contact number(s):	
Fax number/ E-mail address:	

C REASONS FOR COMPLAINT *(Please provide detailed reasons for the grievance)*

Signed at _____ this _____ day of _____ 20__	<i>Signature of data subject/designated person</i>
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